



Italy 🕕

Annual worldwide coverage for emergency medical assistance incorporating cover for trip curtailment, cancellation and also missed departure including cover for your cardholders purchases - suitable for Premium cards

	Package highlights
Insured/Beneficiary	Cardholder Only (Travel Benefits may extend to immediate family)
Scope	Cover while travelling personal or for business Cover applies worldwide (except for medical expenses - Abroad Only)
Use of card	Payment for trip to have been made on valid card (except Medical expenses) Purchases must be made on a valid card
Duration of cover	Annual cover
Key exclusions or eligibility criteria	Medical Expenses only covered abroad Pre-existing medical conditions excluded

1



Travel		Premier		Platinum		Infinite		Main Exclusions. Not exhaustive. General exclusions on top	
		Limits	Excess	Limits	Excess	Limits	Excess		
Trip Cancellation	Reimbursement of cancellation or modification costs that apply in case of Trip cancellation before departure due to covered listed unforeseen circumstances (e.g.: death or injury or illness of the beneficiary; death or injury or illness of person at risk; professional constraints; residence inhabitable; vaccination issue)					Up to 7,500 € per beneficiary per year Max 12,000 € per event when several beneficiaries are concerned	NIL		
Trip Interruption	Reimbursement of expenses related to the uncompleted part of a trip in case this trip is interrupted due to covered listed unforeseen circumstances (e.g.: death or injury or illness of person at risk; residence inhabitable)					Up to 7,500 € per beneficiary per year Max 12,000 € per event when several beneficiaries are concerned	NIL		
Transport Delay	Reimbursement of additional expenses (meals, accommodations, transportation to and from airport/railway) if main transportation (flight- train) is delayed over 4 hours (6 hours Premier) due to covered listed events	Up to 100 € per claim per beneficiary Max 250 € per event when several beneficiaries are concerned by the claim	6h delay	Up to 300 € per claim per beneficiary Max 750 € per event when several beneficiaries are concerned by the claim	4 h	Up to 500 € per claim per beneficiary Max 1,250 € per event when several beneficiaries are concerned by the claim	4 h	Cancelled flight, overbookings, missed and delayed connecting flights, planned strikes / social movement before departure date, delay concerning flight operated by black listed companies, missing flight confirmation by passenger or non-admission on board	



Travel		Premier		Platinum		Infinite		Main Exclusions. Not exhaustive. General exclusions on top	
		Limits	Excess	Limits	Excess	Limits	Excess		
Luggage Cover	Compensation in case of partial or complete destruction, theft or loss of Luggage duly checked in and placed under the responsibility of transportation company with which the beneficiary is travelling on a Trip.	Up to 1,300 € per beneficiary per claim 3,000 € per event when several beneficiaries concerned by the claim Valuables 20 % of luggage limit	75 €	Up to 2,600 € per beneficiary per claim 5,000 € per event when several beneficiaries concerned by the claim Valuables 20 % of luggage limit	75€	Up to 3,000 € per beneficiary per claim 5,000 € per event when several beneficiaries concerned by the claim Valuables 20% of luggage limit	75 €	Loss and damage caused by normal wear, obsolescence, or inherent defect of the item; Damage due to the poor condition of the Luggage, noticed by the airline company; Perishable goods, animals, plants; money, cash, all types of transport documents, vouchers and all types of means of payment; Prosthesis, eyeglasses, sunglasses, and contact lenses	
Luggage Delay	Reimbursement of additional expenses for essential items* in case checked in luggage delivery is delayed for more than 4 hours *means reasonable and necessary items purchased as a direct and immediate consequence of a luggage delay, such as clothes, hygiene products and baby food	Up to 260 € per beneficiary Max 650 € per event when several beneficiaries are concerned by the claim	4 hours	Up to 400 € per beneficiary Max 1,000 € per event when several beneficiaries are concerned by the claim	4 hours	Up to 600 € per beneficiary Max 1,500 € per event when several beneficiaries are concerned by the claim	4 hours	Any item not considered as a essential item purchased as a direct and immediate consequence of luggage delay; Any perishable goods (except for baby food); Computers, computer equipment, electronic mobile devices, mobile telephone; Any transport and hotel expenses consequent to a luggage delay	



Travel Accident		Premier		Platinum		Infinite		Main Exclusions. Not exhaustive. General exclusions on top
		Limits	Excess	Limits	Excess	Limits	Excess	
	Payment of sum in case of an Accident occurred during the Trip on a 24-hour basis leading to total and permanent invalidity or death	260,000 € per claim per beneficiary per event	NIL	500,000 € per claim per beneficiary per event	NIL	500,000 € per claim per beneficiary per event	NIL	Any damage to health if not caused by an accident; All kind of illness; Suicide or any intentional self-harm accident; Accidents caused by mental disturbance or impaired consciousness, strokes, cramps or heart attacks or due to the influence of drugs or alcohol + Public transportation accident
Travel accident cover on public transport	Payment of sum in case of Public Transportation Accident during the Trip leading to total and permanent invalidity or death	260,000 € per claim per beneficiary 500,000 € per event when several beneficiaries are concerned	NIL	500,000 € per claim per beneficiary 1,000,000 € per event when several beneficiaries are concerned	NIL	500,000 € per claim per beneficiary 1,500,000 € per event when several beneficiaries are concerned	NIL	Any medical treatment costs which are the reason for the trip; any costs in relation to a pre-existing, diagnosed and/ or treated illness or accident that was diagnosed prior to the subscription of the bank account or booking trip; Accidents caused by drugs or alcohol; suicide, vaccination costs, implants; childbirth; curative treatments; medical/ surgical and pharmaceutical expenses incurred in the country of residence, abortion; cosmetic surgeries; any injuries resulting from the practice of High Risk activity



Emergency Medical Assistance and expenses		Premier		Platinum		Infinite		Main Exclusions. Not exhaustive. General exclusions on top	
		Limits	Excess	Limits	Excess	Limits	Excess		
Emergency Medical Expenses (inpatient/ outpatient)	Reimbursement of the necessary and prescribed medical treatment abroad resulting from injury or acute illness. (Doctor's visit, hospitalisation and surgical costs, prescribed medicines costs, prescribed medical transportation, emergency dental expenses to relieve pain)	Up to 5,000 € per beneficiary per covered event per year	NIL	Up to 10,000 € per beneficiary per covered event per year	NIL	Up to 1,000,000 € per beneficiary per covered event per year	NIL	See general exclusions. Any medical expenses in country of residence	
Emergency Dental Expenses		Up to 200 € per beneficiary per covered event per year	NIL	Up to 500 € per beneficiary per covered event per year	NIL	Up to 1,000 € per beneficiary per covered event per year	NIL		
Medical repatriation / evacuation	Medical repatriation and services to home country and transport to nearest hospital due to injury or acute illness	Included	NIL	Included	NIL	Included	NIL	See general exclusions.	
Body repatriation	Repatriation of remains from location of death to burial place home of residence or in country of death) and funeral costs	Included (800 € funeral costs)	NIL	Included (800 € funeral costs)	NIL	Included (800 € funeral costs)	NIL	See general exclusions.	
Return of travel companion	Making arrangements and paying for the return travel of the remaining travelling companions	Included	NIL	Included	NIL	Included	NIL	See general exclusions.	
Return of dependents	Making arrangements and paying for the return travel of the remaining dependents or for a round trip for a family member in case no other insured adult member is present during trip to return to home country with them.	Included	NIL	Included	NIL	Included	NIL	See general exclusions.	

^{*}Main Exclusions. Not exhaustive. General exclusions on top: Any medical treatment costs which are the reason for the trip; Any costs in relation to a pre-existing, diagnosed and/or treated illness or accident that was diagnosed prior to the subscription of the bank account or booking trip; Accidents caused by drugs or alcohol; Suicide; Vaccination costs, Implants; Childbirth; Curative treatments; Medical/ surgical and pharmaceutical expenses incurred in the country of residence, Abortion; Cosmetic surgeries; Any injuries resulting from the practice of High Risk activity



Emergency Medical Assistance and expenses		Premier		Platinum		Infinite		Main Exclusions. Not exhaustive. General exclusions on top	
		Limits	Excess	Limits	Excess	Limits	Excess		
Transport to bedside	Making arrangements and paying for a return ticket and hotel for a family member in case of hospitalization of the beneficiary	1/ If Hospital >10 days 2/ 100€/ night (7 nights)	NIL	1/ If Hospital >10 days 2/ 125€/ night (10 nights)	NIL	1/ If Hospital > 7 days 2/ 200€/ night (10 nights)	NIL	See general exclusions.	
Early return of the Insured	Making arrangements and paying for return travel to home before the end of trip planned due a covered unforeseen event such as severe injury or illness or death of a family member, damage to property.	Included	NIL	Included	NIL	Included	NIL	See general exclusions.	
Medical coordination and booking	Booking and organization of specialist visits, diagnostic tests and hospitalizations in affiliated hospitals	Included	NIL	Included	NIL	Included	NIL	See general exclusions.	
Reimbursement of telephone costs	Reimbursement of telephone expenses corresponding only to calls to or from Allianz Assistance in the sole case of a service being organized by us for covered events	Up to 100 € per event	NIL	Up to 150 € per event	NIL	Up to 300 € per event	NIL	See general exclusions.	
Travel Assistance Provide emergency travel assistance before and during trip 24/7	Call centre info service: e.g. Finding a Doctor or Medical Facility; Legal assistance and advance expenses: e.g. in case you have a car accident while travelling abroad, finding a lawyer and legal lawyer expense advance	Information only Advance 2,000 € per beneficiary per covered event and per year	NIL	Information only Advance 3,000 € per beneficiary per covered event and per year	NIL	Information only Advance 5,000 € per beneficiary per covered event and per year	NIL	Any expenses reimbursement	

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Italy ()

SHOPPING		Premier		Platinum		Infinite		Item specification	Main Exclusions. Not exhaustive. General exclusions on top
		Limits	Excess	Limits	Excess	Limits	Excess		
60 day Accident & Theft cover for Purchased Goods	Accidental Damage and Theft of new goods during 60 days after purchase with card (with some excluded items' categories); Min item's value 100 € to be eligible. Benefit: reimbursement of repair invoice or residual value in case of irreparability/BER at insurer discretion.	Max 60 days after purchase; Min item value 100 €; Max 1,500 € / claim/year	50€	Max 60 days after purchase; Min item value 100 €; Max 2,000 € / claim/year	50€	Max 60 days after purchase; Min item value 100 €; Max 3,000 € / claim/year	50 €	Any good, if not Excluded, purchased with the card and with a minimum purchase price 100 €	See below
Online Shopping Protection	Item Not Delivered; delivery of defective or damaged items, Loss/damage of item during the return shipment, refusal to refund in justified return cases. New/refurbished items only	- Information on dispute mgt - Financial comp up to 1,000 €/year	NIL	- Information on dispute mgt - Financial comp up to 1,000 €/year - Cyber Risk Legal guidance up to 500 €/year	NIL	- Information on dispute mgt - Financial comp up to 5,000 €/year - Cyber Risk Legal guidance up to 500 €/year	NIL	Mobile phones	See below

60 day Accident & Theft cover for Purchased Goods - Main Exclusions. Not exhaustive. General exclusions on top

No cover is provided in the following cases:

- a) Damages caused due to risks listed in General Provisions i) and to the terms stipulated in the scope and coverage table;
- b) Damage due to use or wear and tear;
- c) Superficial damage, scratches, fading or cosmetic defects:
- d) Used and/or pre-owned items, newly purchased items that have been rebuilt, refurbished or returned and resold:
- e) Damage to goods that were not acquired by the Account Holder;
- f) Smartphones / Mobile telephones / Tablets;
- g) Traveller's cheques, money (paper or coin), tickets, documents, bullion, banknotes, negotiable instruments or other numismatic property;
- h) Animals, e.g. fish, birds, or living plants;

- Consumable and/or perishable goods;
- Mail order purchases or purchases made from an online site, until delivered and accepted by the Account Holder in perfect condition;
- k) Trailers, motorcycles, motorboats, or accessories attached to or mounted on such property, airplanes, motor scooters, snow blowers, riding lawnmowers, golf carts, lawn tractors, motorized wheelchairs or any other motorized vehicles or any of their respective parts or accessories:
- Jewellery, gems, watches and furs or garments trimmed with fur stored in baggage unless such baggage is hand carried under a personal supervision of the Account
- m) Any and all property items and/or equipment intended for commercial use. Personal property used for a business is not covered.

Purchases of any of the following:

- Buildings Land
- Tickets
- Coupons
- Aircraft
- Motor vehicles
- Watercraft
- · Perishable good (e.g. food)
- Plants
- Animals
- Services
- Copyrights
- · Electricity
- Gas
- Illegal goods
- · Grey Market goods

Damage to Item or Loss of Item whilst in your possession;

Online Shopping Protection - Main Exclusions. Not exhaustive. General exclusions on top

Purchases of any goods from a business replacement product; not registered for VAT;

Purchases of products with safety features removed, bypassed, disabled or altered;

Purchases of products not intended to be to be sold in the Country of Residence:

Purchases of a product or group of products sold as a lot or group of products under an listing;

Purchases of any goods from a peer-topeer or auction platform;

Purchases of uninsured capital transactions, speculative transactions and bets; gaming or wager contracts; Purchases of forward or speculative transactions; securities; book-entry

securities, participating interests; Failure due to faults or defects in materials and workmanship;

Cost and loss arising from not being able to use Your product e.g. hiring a

Any amount recoverable from a delivery company or the Seller;

Any amount recoverable from other insurance policies;

- Any case that was rejected by any delivery related insurance policies of the Seller
- Damage to Item or Loss of Item whilst in your possession is not covered by this insurance

Legal guidance specifics:

- Disputes regarding loans / mortgages
- · Legal Consultation engaged without our prior consent
- · Costs associated with pursuing Your legal interests outside of the initial Legal Consultation



Italy ()

SHOPPING		Prer	nier	Platinum		Infinite		Item specification	Main Exclusions. Not exhaustive. General exclusions on top
		Limits	Excess	Limits	Excess	Limits	Excess		
Extended Warranty	Allianz partners covers the Eligible Items in the insured's residence, which are running the 1st year after the legal warranty period (not older than 60 months). Eligible item must have been purchased with the card. Benefit: reimbursement of repair invoice or residual value in case of irreparability/BER at insurer discretion	White goods up to 300 €/claim 1 claim/year	50€	White/Brown goods up to 300 €/claim 2 claim/year	50€	White/Brown goods 750 €/ claim 2 claim/year	50€	Any good, if not Excluded, purchased with the card and with a minimum purchase price 100 €	See below

Main Exclusions. Not exhaustive. General exclusions on top

No cover is provided in the following cases:

- a) Damages caused due to risks listed in General Provisions j) and to the terms stipulated in the scope and coverage table;
- b) Reduction in value and pecuniary damage;
- c) Damage due to use or wear and tear;
- Damage for which a third party is contractually liable as manufacturer, seller or as one who has fulfilled a repair order;
- e) Superficial damage, scratches, fading or cosmetic defects;
- f) Used goods;
- g) Goods that were acquired through fraudulent or unauthorised use of the bank account or its attached payment card(s);
- h) Costs of installation, maintenance, setting or adjustment;

- i) Software;
- j) Cleaning costs (e.g. for washing machine and dishwasher filters, detergent drawers);
- costs of damage caused by failure to observe operating instructions (e.g. in the course of commissioning, maintenance, installation);
- Cost of removing blockages (excluded from this are blockages in the cooling system of refrigerating equipment);
- m) Installation and dismantling costs (e.g. under the table equipment);
- n) Damage resulting from corrosion and its consequences;
- o) Operating and servicing costs;
- p) Auxiliary and operating materials (e.g. fuel, filter materials and cartridges, cooling, cleaning and lubricating agents such as oil);

- q) Tools of any kind (e.g. drills, knives, saw blades, cogs, cutting and sanding discs);
- Other parts that empirically have to be exchanged frequently during the useful lives of the insured equipment (e.g. bulbs, batteries, fuses);
- s) Damage covered by the manufacturer's product liability or a product recall;
- t) Smartphones / Mobile telephones;
- Design, manufacturing or other faults which are the subject of a recall by the manufacturer, also known as epidemic or pandemic recalls; faults caused by Third Party Software;
- v) Eligible Products not installed or operated in accordance with manufacturer's instructions;
- w) Gadgets of the Eligible Product





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Pricing per package and per card. Pricing in EUR, excluding IPT.

